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Cc: Manzanilla, Enrique[Manzanilla.Enrique@epa.gov]; Reyes, Deldi[Reyes.Deldi@epa.gov]
From: Scott, Jeff
Sent: Fri 8/7/2015 11:10:44 PM
Subject: Community Engagement training pilot at Exide?

Barbara-

I tried to give some thought about how to help with the Exide situation. The folks with the attached group work in govt to community communications. I believe they have both formal classroom training and create tailored and site specific learning opportunities to learn theory while working through a particular project. I thought I would forward it to you as an option for your team to consider for one of your "hot sites" and/or the program more generally. Perhaps they or a similar group could do a focused training with the Exide team that would come up with a comprehensive engagement plan for the site while simultaneously letting folks try out some training.

Best

Jeff

Jeff Scott

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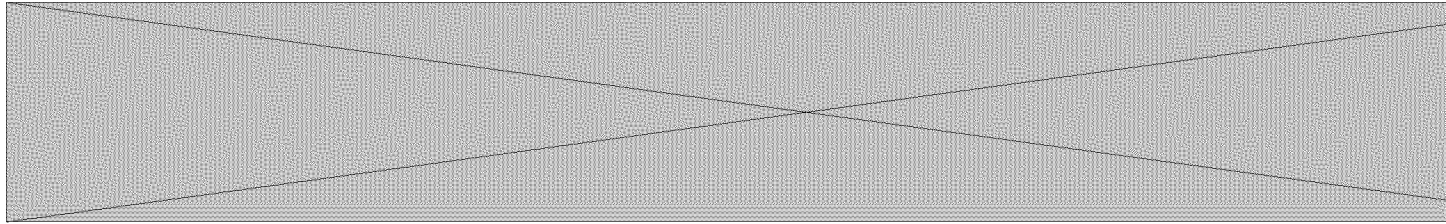
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From: 28384@ontramail.com [mailto:28384@ontramail.com] **On Behalf Of** Your Consent-Building Coaches: Hans, Annemarie & Jennifer Bleiker

Sent: Tuesday, July 28, 2015 10:01 AM

To: Scott, Jeff

Subject: Ever Heard these Devastating Words from the Public (or Your Spouse)?



Hi Consent-Building Student,

I have to warn you -- in today's Consent-Building tune up, things get a bit personal . . .

Being human like the rest of us, I bet you've heard these devastating words from your public (or just as bad, your spouse or loved one):

"You're Not Listening!" *

If so, you've probably heard the second part of that accusation, which hits even harder:

"You Don't Care!!!"

What's this got to do with your job? That mountain of work on your desk? The unreal challenges you face to get the job done?

Everything.

Watch this short video now to save yourself from ignoring the implications of these accusations.

*** Note:** "listening" and "doing what I/we want you to" is not synonymous! Watch the video to understand the difference.

If your public is accusing you of not listening -- you've got problems.

And if you aren't SERIOUSLY concerned about such an accusation, you're on a backward slide up that mountain of work.

Not only that, **you're proving the public right in their accusation if it goes ignored.**

Don't take this accusation lightly in your professional (or personal) life. Your work is too important to wind up on a shelf as a result.

We wish you the best in your Consent-Building efforts and are here to help you get your mission accomplished!

Jennifer

P.S. Know a colleague, friend, or loved-on who could benefit from this message? Please forward this email on to them so they can repair their relationship with their public or in their personal life.

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